**SCOTT YOUNG**

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**Health Information Technology Project Management Work Experience** (2010 through 2023 YTD):

* **2020 – 2023:** West Virginia Integrated Eligibility Solution (WV IES) People’s Access to Help (PATH) Project

Title: **Consultant - Deputy Project Manager / Technical Manager**

Responsibilities: Scott began work on the WV PATH project in March 2020 and serves in the role of Deputy Project Manager, and then transitioned to Technical Manager. In this capacity, Scott’s focus has been within Maintenance and Operations (M&O), and on many of the Technical Software Development Lifecycle (SDLC) areas of WV PATH. His efforts have involved project management, strategic analysis, and issue/risk remediation across; Iterative M&O formal deliverable improvements, Data Migration, Data Conversion, Data Cleansing, Master Data Management (MDM), Interfaces/Batches, Federal Partner Testing, Correspondence (Notices/Reports), Large Scale (Multi-Terabyte) Production Database Data Extraction and Transfers (Mainframe/Oracle/SQL), System Security Assessments (PHI/PII/FTI/IRS-1075, MARS-E), and Plan of Action and Milestones (POAM) mitigation strategies.

* **2016 – 2020:** State of MA Health Insurance Exchange (HIX) / Integrated Eligibility System (IES) Program

Title: **Consultant - MA HIX/IES Director of Operations & Maintenance**

Responsibilities: Member of the MA HIX/IES Executive Leadership Team (XLT) and participant in the weekly Executive Steering Committee (ESC) Program Meetings. Ensure adherence to contractual obligations and project management IT best practices associated with all PROD & Non-PROD HIX/IES systems, development, and environments. Evaluate all activities related to; Application & DB releases, middleware changes, and advise leadership on issues/risks and path forward options. Oversee the SDLC and application architecture on which functional and non-functional requirements can be delivered, which reflect the needs of various HIX/IES stakeholders, including Federal partners (CMS, IRS, etc), MassHealth, and the Commonwealth Connector Authority (CCA), and the needs of more than 2 million MA residents seeking an intuitive, reliable, and error-free web portal experience for obtaining health insurance. Ensure that non-functional requirements are appropriately defined, and that the application architecture supports these requirements. Ensures compliance with Enterprise Architecture, Technology Standards, and Disaster Recovery/Business Continuity Planning. Maintain constant collaboration with all HIX/IES Stakeholders. Lead evaluation of all Vendor recommendations to determine conformance with Technical Standards and an appropriate fit with all stakeholders.

 Roles at the MA HIX / IES Program: 2018 - 2020: **Director of Operations & Maintenance**

 2017 - 2018: **Technical Lead**

 2016 - 2017: **Senior Enterprise Systems Architect**

* **2014 – 2016:** State of WV MMIS Medicaid Management Information System (MMIS) Project

Title: **Consultant - Testing Manager**

Responsibilities: Operations Issue/Defect Management and Post Go-Live System Stabilization Activities. Identify the structure and activities related to the Independent Validation & Verification (IV&V) of Defect/Issue Resolution & Reporting (i.e.: number of issues/defects Identified per day, number of issues/defects resolved per day, validating corrections, average rate of closure, burndown, and validating adherence to the issue/defect Lifecycle through UNIT/SIT/UAT/PROD). Participation in the creation of the Department of Health and Human Resources (DHHR), Bureau for Medical Services (BMS) Access-to-Care reports, and the WV MMIS Certification System Review Packet Creation & Review for evidence-delivery to CMS. Preparation for formal UAT. Creation of the UAT Test Plan. Managing the 3 phases of Client-Facing Inspections. Managing Issues & Risks (identification, classification, documentation, escalation, tracking). Participating in technical analysis/reviews of Unit, SIT, Regression, Parallel, and End-to-End Testing, and the complex client-facing selection/creation/planning/operationalizing activities associated with the Test Case bed used by the client during UAT.

 **NOTE:** Written recommendation available from WV CIO – Ed Dolly

 Written recommendation available from WV MMIS Program Manager – Cynthia Shelton

* **2014:** State of WV Data Warehouse & Decision Support System (DW-DSS) Project

Title: **Consultant - Reporting Manager**

Responsibilities: My work during this engagement made excellent use of the breadth & depth of experience I have in this area that includes; start-up, design, development, launch, and ongoing maintenance/operations of complex web-portal architecture and integrated data warehouse systems (including hands-on expertise with Oracle PL-SQL and MS T-SQL). I also completed the Operational Readiness Assessment for this DW-DSS project. In parallel, I also worked on the WV Provider Re-Enrollment (PEA) and ICD-10 projects.

* **2013:** State of MO Eligibility Determination and Enrollment System (MEDES) Project

Title: **Consultant - Technical Lead**

Responsibilities: Performed an Independent Verification and Validation (IV&V) Agile Assessment. Participated in the Technical Architecture Assessment, Federal Data Services Hub (FDSH) Attestation Testing, and the Project Management Organization (PMO) Council Meetings.

* **2013:** State of WV Eligibility and Enrollment (E&E) Project

Title: **Consultant - Technical Lead**

Responsibilities: Assisted with efforts on the 55 County Site Infrastructure Upgrade assessment, Advanced Planning Document (APD & APD-U) creation and finalization, System Integration Testing (SIT), User Acceptance Testing (UAT) assessment (and participation), System Security Plan (SSP) Workbook, and Safeguard Procedures Report (SPR) creation/reviews. In parallel, was also involved in the Patient Protection and Affordable Care Act (PPACA) project engaged in the weekly executive-level ACA Implementation Project Management Team meetings.

* **2013:** State of MA Health Insurance Exchange (HIX) / Integrated Eligibility System (IES) Program

Title: **Consultant - Technical Lead**

Responsibilities: Independent Validation & Verification (IV&V). Primarily performing deeply technical reviews and creation of; Interface Control Documents, Interface Requirements Documents, Service Oriented Architecture (SOA) Checklists, Implementation Readiness Assessment, Interfaces Inventories, and Technical Detail Architecture and Design Documents.

 **NOTE:** Written recommendation available from MA Health Connector CIO – Jason Hetherington

* **2010 through 2012:** Participation in technical/functional proposal creation, approach, pre- and post-implementation, and independent verification & validation (IV&V) of detailed solution architecture, and implementation strategies for State Government project implementations requiring Integrated Eligibility System (IES) & Health Insurance Exchanges (HIX) solutions.